

Consumer Action Law Centre

Legal Advice: 1800 466 477

Website: www.consumeraction.org.au

Consumer Action provides free legal advice and pursues litigation on behalf of vulnerable and disadvantaged consumers across Victoria.

- Banking and credit disputes
- Pay day / car / personal loans
- Debt collection and repossession
- Defective goods and services
- Electricity, gas, water company disputes
- General Insurance and warranty disputes
- Motor vehicle purchases and disputes
- Overcharging for goods and services
- Public transport fines
- Unfair contracts and rights to refunds
- Phone/ISP disputes (including billing)

Disability Discrimination Legal Service

Phone: 9654 8644

Website: www.ddls.org.au

Provides information, education and training about legal rights and responsibilities under Disability Discrimination Laws for people with disabilities and the general community.

Disability Rights - Villamanta

Phone: 1800 014 111

Website: www.villamanta.org.au

Community Legal Centre that works across Victoria on disability-related legal and justice issues.

Family Life - Frankston Family Relationship Centre

Phone: 8599 5433

Address: 1/60-64 Wells Street, Frankston

Website: www.familylife.com.au
www.familyrelationships.gov.au

Offers family dispute resolution services. Resolving family conflict with separation, care of children and property division issues. Generalist Counselling Service and Support Group service.

Homeless Persons Legal Clinic

Phone: 8636 4408

Toll Free: 1800 606 313

For people who are homeless or at risk of being homeless in Victoria.

Women's Legal Service of Victoria

Phone: 8622 0600

Website: www.womenslegal.org.au

Free legal service for women experiencing particular disadvantage to address legal issues arising from relationship breakdown or violence.

Youthlaw

Phone: 9113 9500

Website: www.youthlaw.asn.au

Victorian statewide free Community Legal Centre, providing free and confidential legal information and advice for young people under 25 years of age.

Where to find Free Legal Assistance

January 2024

For Frankston Residents



- Legal Assistance
- Consumer Law
- Disability Law
- Tenancy Law
- Youth Law



35 Beach Street, Frankston
Phone: 9783 7284

Email: csf@frankston.net www.frankston.net

Inc. Reg No. A0000431J ABN 95 426 151 625

Peninsula Community Legal Centre

Head Office

Phone: 9783 3600 or 1800 064 784

Address: 441 Nepean Highway, Frankston

Open: Monday to Friday
9.00am - 5.00pm

Website: pclc.org.au

Email: pclc@pclc.org.au

Frankston North Branch

Phone: 9783 3600 (Head Office)

By appointment only

Address: 28 Mahogany Avenue,
Frankston North (MISH Building)

Peninsula Community Legal Centre (PCLC) is an independent, not-for-profit local organisation providing free legal services to people who live, work or study within the municipality of Frankston and surrounding areas.

PCLC offers free legal advice on a broad range of matters including:

- Family Law
- Intervention Orders
- Family Violence and related issues
- Criminal Law
- Employment
- Fines
- Debt
- Estate/Probate matters
- Crimes Compensation (Victims of Crime)
- Motor Vehicle Accidents - property damage
- Neighbourhood disputes

- Tenancy (private rentals, rooming houses and caravan parks)
- Social Security law

Ongoing assistance is targeted to assist clients who are experiencing disadvantage.

Lawyers employed by the Centre - may be able to assist with letters, documents and negotiations. They may also provide representation in Court (*subject to guidelines*).

Ongoing casework assistance, including court representation, is provided in line with the Centre's Advice and Casework Guidelines.

PCLC is not able to offer advice in the following:

- Business/Commercial matters
- Conveyancing and Building Contracts
- Taxation
- Immigration
- Loan applications / Guarantees
- Tenancy (public housing)
- Landlord or Trader issues

Tenants Victoria

Phone: 9416 2577 (*Renter Support Line*)

1800 068 860 (*Social Housing*)

Website: www.tenantsvic.org.au

Tenants Victoria protect the rights of tenants and offer free advice with rental housing problems - including rooming houses, caravan parks, public housing and student housing.

Victorian Legal Aid

Legal Aid Helpline: 1300 792 387

Frankston Office

Phone: 9784 5222 for appointment

Address: Corner O'Grady Avenue and
Dandenong Road, Frankston

Email: frankston@vla.vic.gov.au

Website: www.legalaid.vic.gov.au

Victoria Legal Aid provide assistance to people with legal problems involving:

- Family breakdown
- Child protection
- Family violence
- Criminal matters
- Social security
- Mental health
- Discrimination
- Guardianship and administration,
- Fines
- Immigration
- Tenancy
- Debt

Offering legal information, advice and representation, family dispute resolution and non-legal advocacy to those who need it most.

Other free legal services include:

- Help before court
- Help at court
- Providing you with a lawyer to help you run your case.