



Other Local Contacts

Animal Emergency Centre (AEC) <i>(24 hr emergency vet)</i>	9770 5555
Aged Care Infoline	1800 200 422
Airport Shuttle (Skybus)	1300 259 287
Carrum Downs Library	8773 9539
Centrelink (MYGOV)	13 23 07
EPA Pollution Watch	1300 372 842
Fire Restriction Information	1300 322 322
Frankston Arts Centre	9784 1060
Frankston City Council	1300 322 322
Frankston Library	9784 1020
Frankston Railway Station	1800 800 007
Frankston Taxi Service	9786 3322
Graffiti Removal	1800 668 247
Lost Dogs Home	9702 8055
Peninsula Animal Aid Pearcedale	5978 9000
RSPCA	9224 2222
VicRoads	13 11 71
Wildlife Rescue - AWARE	0412 433 727



For More Information

Visit our Community Support Frankston website www.frankston.net for more information about local services or to download one of our many brochures

Or call us on 9783 7284



Community Support Frankston
35 Beach Street, Frankston
9783 7284

Email: csf@frankston.net
Web: www.frankston.net

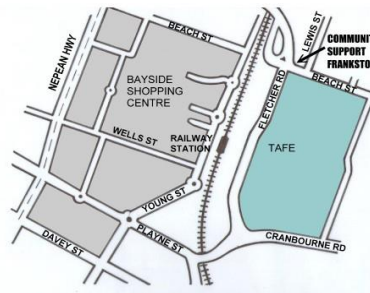
Our telephones are manned on:

Monday, Tuesday, Wednesday & Friday
9.30am - 3.30pm
and Thursdays 12pm - 3.30pm

Community Support Frankston is offering Frankston residents a telephone and email-based assistance service. You can call and speak with a worker, who will assess your current needs and discuss how we can provide Emergency Relief and essential supports to you.

If you don't have a phone - reminder that every Telstra payphone in Australia is now free to use, so please call us.

Community Support Frankston also offer a **free take-away meal** (*pick-up only*) for Frankston Residents every Monday, Tuesday, Thursday and Friday between 12noon - 2pm.



Community Support Frankston

Inc. Reg. No. A0000431J

ABN 95 426 151 625

Contact Numbers

Updated January 2024

For Frankston Residents



- **Emergency assistance**
- **Law and Legal**
- **Personal Crisis**
- **Health and Support**
- **Other Local Contacts**



35 Beach Street, Frankston
Phone: **9783 7284**

Email: csf@frankston.net www.frankston.net



Emergency Assistance

Ambulance / Fire / Police	000
Child Protection (24 hours)	13 12 78
Frankston City Council	1300 322 322
Frankston Hospital	9784 7777
Frankston Police Station	9784 5555
Gas Leak Emergency	13 27 71
Level Crossing Signal Failure	1800 001 050
Poison Information Centre	13 11 26
Power or Street Light Failure	13 20 99
SES - Flood or Storm Emergency	13 25 00
Water Faults and Emergencies	13 28 12



Law and Legal Services

Crime Stoppers Hotline	1800 333 000
Dispute Settlement	1300 372 888
Frankston Hoon Hotline	1800 333 000
Frankston Magistrates Court	8783 5100
Frankston Police Station	9784 5555
Justices of the Peace	1300 365 111
Peninsula Community Legal Centre	9783 3600 1800 064 784
Youth Law (<i>under 25 years</i>)	9113 9500



Personal Crisis Information

Beyond Blue	1300 224 636
DHS Dental Emergency	1300 360 054
DHS General Enquiries	1300 650 172
Drugs Helpline	1800 250 015
Grief Line	1300 845 745
Headspace	9027 0100
Hepatitis C Helpline	1800 437 222
Kids Help Line	1800 551 800
Lifeline (24 hour)	13 11 14
Men's Line (Crisis Support)	1300 789 978
Mental Health Triage Service	1300 792 977
Missing Persons	1800 000 634
Nurse on Call	1300 606 024
Parentline	13 22 89
Safe Steps Family Violence Response Centre	1800 015 188
SalvoCare Eastern Crisis Accommodation (Toll Free 24 hr)	9784 5000 1800 825 955
Sexual Assault Crisis Line	1800 737 732
Suicide Callback Service	1300 659 467
Suicide Helpline (Victoria)	1300 651 251
The Orange Door Family Violence Support	1800 319 353
Victims of Crime Helpline	1800 819 817



Health and Support Services

Alcoholics Anonymous (AA)	1300 222 222
DHS General Enquiries	1300 650 172
Drugs Helpline	1800 250 015
Domestic Violence (Support)	1800 319 353
Frankston & Mornington Peninsula Drug & Alcohol Service	1300 665 781
Frankston Community Health	1300 665 781
Frankston Hospital (Peninsula Health)	9784 7777
Frankston Men's Shed	9784 8403
Frankston Youth Services	9768 1366
Gamblers Help	1800 858 858
QLife (LGBTQIA+ Counselling)	1800 184 527
Immunisation Programs	9784 1756
Interpreting Service (24 hour)	13 14 50
Maternal and Child Health	9784 1756
Meals on Wheels (New referrals)	9784 1933
Medicines Line	1300 633 424
Mental Health and Wellbeing Locals	1800 000 525
Narcotics Anonymous	1301 652 820
Peninsula Private Hospital	9788 3466
SHARPS or evening Mobile Outreach Syringe Service	9784 7409 1800 642 287
Smoking Quitline	13 78 48
Women's Information (WIRE)	1300 134 130