

MEDIATION

Family Mediation Centre (Family Life)

Address: 1/60-64 Wells St, Frankston

Phone: 9770 0341

Resolving family conflict with separation, care of children, property division issues. Costs dependent upon income.

MORE ASSISTANCE

Consumer Action Law Centre

Legal Advice Line: 9670 5088

Open: 9:00am-5:00pm Mon to Fri

Website: www.consumeraction.org.au

Free on-line legal advice about consumer law problems via email (online form):

- Banking and credit disputes
- Problems with debt collectors / collection
- Defective goods and services
- Electricity, gas, water company disputes
- Insurance (unless after traffic accident)
- Motor vehicle purchases and disputes
- Overcharging for goods and services
- Public transport fines
- Unfair contracts and rights to refunds
- Phone / ISP disputes (including billing, misleading selling practices)

Housing - Tenants Union

Phone: 9416 2577

Free advice with rental housing problems including rooming houses.

Disability Rights (Villamanta)

Phone: 1800 014 111

Victorian Disability Discrimination Law Advocacy Service Inc

Address: 2/247 Flinders Lane, Melbourne

Phone: 9654 8644

Email: info@ddls.org.au

Web: www.ddls.org.au

Employment Law Advice - Springvale Monash Legal Clinic Inc

Address: 5 Osbourne Ave, Springvale

Phone: 9545 7400

Every Monday from 9:30am (must ring first). Will take a maximum of 8 appointments per day. Interpreter service available.

Women's Legal Service of Victoria

Phone: 8622 0600

Assists with legal issues after relationship breakdown and violence against women.

Youthlaw

Address: 244 Flinders Street, Melbourne

Phone: 9611 2412

Open: 2.00pm - 5:00pm Mon, Tue, Fri

Email: info@youthlaw.asn.au

- Free and confidential legal advice and info
- No appointment required
- People under 25 can use any legal services
- Family, friends, youth workers, teachers and professionals of young people can contact
- Find legal factsheets on your problem

COMMUNITY SUPPORT FRANKSTON
Inc. Reg. No. A0000431J ABN 95 426 151 625

Tailored information for Sole Parents
Project funded by FaHCSIA

Where to Find Legal Assistance

March 2019

In the Frankston area



● legal assistance ●
● consumers ● youth ●
● disability ● tenancy ●



35 Beach Street, Frankston
Phone: 9783 7284

Mornington Peninsula Office

Phone: 9784 5222
Address: O'Grady Avenue & Dandenong Road, Frankston 3199
Postal Address: PO Box 843, Frankston 3199

Website: www.legalaid.vic.gov.au
Email: frankston@vla.vic.gov.au

Legal Aid Helpline - 1300 792 381
(Advice without appointment)

Family Law (by appointment only):
Contact office to arrange

May provide assistance with criminal law, family breakdown, family violence and civil law matters. Free publications available at the office. Interpreters can be arranged.

Child Support Legal Service

Website: www.legalaid.vic.gov.au
Phone: 9269 0120
Open: Monday to Friday 8:45am - 5:15pm

Free information. Helps separated parents having problems with child support (decisions, documentation, back payments, proof of parenthood etc.) or child maintenance orders.

Legal Information Service

Website: www.legalaid.vic.gov.au
Phone: 9269 0120
Open: Monday to Friday 8:45am - 5:15pm

Free general information over the phone.

Website: www.pclc.org.au
Email: pclc@pclc.org.au

Frankston Office

Phone: 9783 3600
Address: 441 Nepean Hwy, Frankston
Fax: 9770 5200
Toll Free: 1800 064 784 (0359 area only)
Open: Monday to Friday 9:00am - 5:00pm
Appointments available. Disabled access.
Interpreters available upon request.

Free legal services are available to people who live, work or study in the municipalities of Frankston, Casey, Kingston, Glen Eira, Mornington Peninsula and Cardinia. Ongoing casework assistance, including court representation, is provided in line with the Centre's Advice and Casework Guidelines.

Family Law & Child Support Services:

- Duty Lawyer - Dandenong Federal Magistrates' Court
- Intervention Order Duty Lawyer - Frankston Magistrates' Court
- Child Support Service to carers/liable parents

Other Services:

- Consumer & Tenant Advocacy
- Community Legal Education
- Rooming House Outreach Project

Telephone Advice:

Legal advice available by phone Monday to Thursday. Ring at 9:00am on the day to register.

Visiting Services

Appointments available Chelsea and Hastings

Intervention Order Duty Lawyer Service

Frankston Magistrates' Court

Appointments:

Available day and evening at Frankston, Bentleigh, Cranbourne, Frankston North and Rosebud. Drop-in Thursday 9am-12 noon - fine clinic - no appointment (limited numbers). Additional services available for clients of Frankston Family Relationship Centre.

Lawyers Employed by the Centre:

May be able to assist with letters, documents and negotiations. They may also provide representation in Court (subject to guidelines).

PCLC also runs the following programs:

- Family Law Program / appointments
- Carer Parents Child Support Service for parents/carers who have day-to-day care of children
- Liable Parents Child Support Service for parents/carers whose children do not live with them
- Rooming House Outreach Project
- Tenant/Consumer Advocacy Program

Frankston North Office

Phone: 9786 6980
Address: 28 Mahogany Ave, Frankston Nth

Legal advice available by appointment Wednesdays evenings from 7:00pm Please call to make an appointment.