

## ●●● For Youth

### FUSION — MORNINGTON

2 Cumberland Drive, Mount Martha

**Phone:** 5974 1442  
**Hours:** MONDAY - FRIDAY, 9AM - 5PM  
**Web:** [www.fusion.org.au](http://www.fusion.org.au)

#### SERVICE PROVIDED:

Accommodation for homeless young people aged between 15-21.



### FRONTYARD YOUTH SERVICES

19 King Street, Melbourne

**Phone:** 9611 2411  
**Toll Free:** 1800 627 727  
**Hours:** MONDAY - FRIDAY 9AM - 8PM,  
SATURDAY - SUNDAY 10AM-6PM  
**Web:** [www.melbournecitymission.org.au](http://www.melbournecitymission.org.au)

#### SERVICE PROVIDED:

Accommodation and housing information, referral and support for youth aged between 12 and 25.



### WAYSS EMERGENCY YOUTH ACCOMMODATION

**Phone:** 9791 6111 (Dandenong)  
**Phone:** 9791 5692 (After hours)  
**Hours:** MONDAY - FRIDAY 8:30AM - 5:30PM

#### SERVICE PROVIDED:

Emergency accommodation for single young people.



### STOPOVER

**Phone:** 8486 2133  
**Hours:** 24 HOURS, 7 DAYS  
**Web:** [www.melbournecitymission.org.au](http://www.melbournecitymission.org.au)

#### SERVICE PROVIDED:

Emergency accommodation for homeless young people aged 16-25 years.

## ●●● Additional Services

### Department of Health & Human Services - OFFICE OF HOUSING

Level 1, 431 Nepean Hwy, Frankston

**Phone:** 9784 3100 or 1300 555 526  
**Hours:** MONDAY - FRIDAY 8:45AM - 5:00PM  
**Web:** [www.housing.vic.gov.au](http://www.housing.vic.gov.au)

#### SERVICE PROVIDED:

Speak to a support worker at a service closest to you if you are homeless, at risk of homelessness or escaping family violence.



### WAYSS

**Phone:** 9770 2867 - Frankston  
**Web:** [www.wayssltd.org.au](http://www.wayssltd.org.au)

#### SERVICE PROVIDED:

Information about local housing services. May provide funds to assist with rent in arrears.



### WOMEN'S INFORMATION AND REFERRAL EXCHANGE (W. I. R. E.)

372 Spencer St. Melbourne

**Phone:** 1300 134 130  
**Hours:** MONDAY - FRIDAY 9:00AM - 5:00PM  
**Web:** [www.wire.org.au](http://www.wire.org.au)

#### SERVICE PROVIDED:

Referral and support service for women only.

# Emergency Accommodation Services

August 2017

## agencies which may help



- families ● singles ● men ●
- women ● indigenous ●
- youth ● additional services ●



35 Beach Street, Frankston  
Phone: 9783 7284

COMMUNITY SUPPORT FRANKSTON  
Inc. Reg. No. A0000431J ABN 95 426 151 625

If you need emergency accommodation in the Frankston area phone **1800 825 955** or go to the

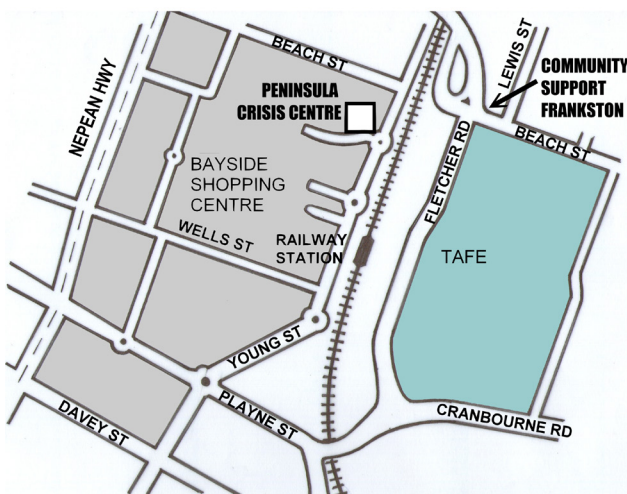
### SalvoCare Eastern (Crisis Centre)

The Salvation Army  
37 Rossmith Ave East, Frankston

**Phone:** 9784 5000  
**Hours:** MONDAY - FRIDAY 8:30AM - 5:30PM  
**Toll Free:** 1800 825 955

#### SERVICE PROVIDED:

Emergency accommodation for homeless people. (See location on map). After hours, your call redirects to Salvation Army Crisis Services.



### ●●● General Assistance

#### Department of Health & Human Services - OFFICE OF HOUSING

Level 1, 431 Nepean Hwy, Frankston

**Phone:** 9784 3100 or 1300 555 526  
**Hours:** MONDAY - FRIDAY 8:45AM - 5:00PM  
**Web:** www.housing.vic.gov.au

#### SERVICE PROVIDED:

Speak to a support worker at a service closest to you if you are homeless, at risk of homelessness or escaping family violence.

### ●●● Singles and Families

#### HANOVER — SOUTHBANK

52 Haig Street, South Melbourne

**Phone:** 9699 4566  
**Hours:** 24 HOURS, 7 DAYS  
**Web:** www.hanover.org.au

#### SERVICE PROVIDED:

Emergency accommodation for homeless people 16 years and over.



#### HANOVER — DANDENONG

35 Robinson Street, Dandenong

**Phone:** 9792 0750  
**Hours:** 24 HOURS, 7 DAYS

**REFERRAL** from WAYSS or Peninsula Youth & Family Service. Families and singles over 18.

### ●●● For Women only

#### HANOVER — EAST ST KILDA

346 Dandenong Rd, East St Kilda

**Phone:** 9525 8499  
**Web:** www.hanover.org.au  
**Email:** eaststkilda@hanover.org.au

#### SERVICE PROVIDED:

Crisis accommodation for women aged 18 - 25 years without dependent children.

### ●●● For Men only

#### FLAGSTAFF CRISIS ACCOMMODATION

9 Roden St, West Melbourne

**Phone:** 9329 4800  
**Hours:** 24 HOURS, 7 DAYS

#### REFERRAL ONLY

Run by the Salvation Army. Emergency accommodation for males 18 years and over. Priority is given to men in crisis who have no other options and significant support needs.



#### OZANAM HOUSE

179 Flemington Road, North Melbourne

**Phone:** 9329 5100  
**Toll Free:** 1800 627 727  
**Hours:** 24 HOURS, 7 DAYS  
**Web:** www.vinnies.org.au

#### REFERRALS ONLY

Run by St Vincent de Paul Society. Short-term, hostel-style accommodation for men over 18 years of age with multiple and complex support needs. All residents are provided with case management to help address issues impacting on their housing status, assist them into appropriate accommodation, and to link them into specific support services according to need.

### ●●● Indigenous only

#### NGWALA

93 Wellington Street, St Kilda

**Phone:** 9510 3233  
**Hours:** 24 HOURS, 7 DAYS

#### SERVICE PROVIDED:

Assistance to indigenous men, women, families and youth who are experiencing, or at risk of, homelessness. Also gives access to more assistance and referrals.